COMMUNITY AIDE/IT INTERN

The City of Baltimore Department of General Services is seeking highly qualified, results-oriented professionals to serve as Community Aide/IT Intern.

The Community Aide:

- Acts as assistant to the Information Technology and Network Administration in DGS with the current IT Manager.
- The intern will be trained by MOIT Help Desk on the IT protocols and specification related to technical duties.
- Provides recommendations and technical support regarding information technology and networking requirements upgrades to the Department, with an emphasis on improvements that benefit the Department and City of Baltimore
- Assist the IT Manager with all necessary requests for DGS and liaise with Mayor's Office of Information technology regarding troubleshooting matter outside of his/her purview.
- Performs all related work as required

Minimum Education and Experience Requirements:

Graduated from an accredited high school or Possession of a GED certificate. Current enrollment in an accredited college/university preferred. **Must be able to demonstrate competencies and computer literacy as a desired requirement.**

Compensation

The salary for these positions ranges from \$8.75 - \$14.18 per hour, commensurate with level of education **and/**or experience.

For **c**onsideration, please send r**é**sum**é** referencing the job title to:

Baltimore City Department of General Services 200 N. Holliday St. 8th Floor, Room 805 Baltimore, Maryland 21202 <u>DGS HR@baltimorecity.gov</u> Attention: Erica Gee, HR Assistant II

Baltimore City is an equal opportunity employer.