### **Baltimore City DHR-Office of Employee Benefits**

### HR Practitioner's Guide For (Variable-Hour) Newly Benefit-Eligible

## Temporary, Contractual & Seasonal Employees

#### **Health Benefits Enrollment Process**

This document should be used as a guide for variable-hour temporary, contractual or seasonal employees working at least 30 variable hours per week (130 variable hours per month/1560 variable hours per 12-month period) over a designated 12-month measurement period (Initial & Standard) to determine eligibility for enrollment in Medical & Prescription benefits.

Initial 12-Month Measurement Period	
Initial 12-Month Measurement Period	The Initial 12-Month Measurement Period starts the 1 <sup>st</sup> day of the month following the hired date of a variable-hour temporary, seasonal or contractual employee. Example: The temporary, seasonal or contractual employee is hired 08/03/2015. The Initial 12-Month Measurement Period starts the first day of the month following the hired date, which would be 09/01/2015 through 08/31/2016.
Eligibility Requirement for Offering of Medical & Prescription benefits after the end of the Initial 12-Month Measurement Period	Eligibility Requirement for Offering of Medical & Prescription Benefits:  If a temporary, seasonal or contractual employee works an average of 30 or more variable hours per week (130 hours per month/1560 hours per 12-month period) during the Initial 12-Month Measurement Period, then that employee would be eligible to elect Medical and Prescription benefits effective the first day of the month following the administrative period.
(30- Day) Administrative Period (Starts after the end of the Initial 12- Month Measurement Period)	The Administrative Period is 30 days starting the day after the end of the Initial 12-Month Measurement Period. Example: The Initial 12-Month Measurement Period is from 09/01/2015 through 08/31/2016. The Administrative Period starts on 09/01/2016 and ends 09/30/2016. During the Administrative Period, the newly benefit eligible employee will be offered Medical and Prescription benefits.
Mailing of Health Benefit Enrollment Notice During the Administrative Period (Starts after the end of the Initial 12-Month Measurement Period	Newly benefit-eligible variable-hour employees (temporary, contractual or seasonal) will receive a Health Benefit Enrollment Notice in the mail at their home address of record during the 30-day Administrative Period. The notice includes a cover letter and worksheet informing employees that they must acquire a Baltimore City Government/Quasi Baltimore City Government Agency assigned email address for mandatory registration; deadline date to enroll online and submit required documentation for newly added dependents; online enrollment website; health benefit offerings and costs, etc.
Health Benefits Enrollment Period after the end of the Initial 12-Month Measurement Period	Newly benefit-eligible variable-hour employees (temporary, contractual or seasonal) have 45 days from their benefit-eligible date (effective date of coverage) to elect Medical and Prescription benefits on the City's online Health Benefits Enrollment System. Example: If a temporary, contractual or seasonal employee meets the eligibility criteria for enrollment in Medical and Prescription Benefits, he/she will have 45 days from the benefit-eligible date of 10/01/2016 to elect benefits online.
Stability Period (Period of Coverage for Medical and Prescription Benefits) after the end of the Initial Administrative Period	The Stability Period is a 12-month period of time in which benefit-eligible variable-hour employees (temporary, contractual or seasonal) are eligible to be enrolled in Medical and Prescription coverage once elected online. The Stability period is effective the 1 <sup>st</sup> day of the month following the Administrative Period and runs until the end of 12-months. Example: If the temporary, contractual or seasonal employee works at least an average of 30 variable hours per week (130 hours per month/1560 hours per 12-month period) during the Initial 12-Month Measurement Period (09/01/2015 – 08/31/2016), Medical and Prescription benefits would be offered effective 10/01/2016 and ends 09/30/2017 (after the 30-day administrative period 09/01/2016 – 09/30/2016).





Anr	ual Standard 12-Month Measurement Period
Annual Standard 12-Month Measurement Period	The Standard 12-Month Measurement Period always runs from November 1 of the prior year through October 31 of the current year annually. Example: If a temporary, contractual or seasonal employee was hired 08/03/2015, variable hours worked will also be measured during the Standard 12-Month Measurement Period (11/01/2015 – 10/31/2016). If the temporary, contractual or seasonal employee works at least an average of 30 hours per week (130 hours per month/1560 hours per 12-month period) during the Standard 12-Month Measurement Period (11/01/2015 – 10/31/2016), then that employee would be eligible to elect Medical and Prescription benefits during the administrative period, which is (Annual Open Enrollment Period, for an effective date of coverage January 1.
Administrative Period - Annual Open Enrollment Period (Dates TBD and Announced Annually)	The Administrative Period is during Annual Open Enrollment Period, which is customarily held between the end of October and beginning of November each year. During the annual Open Enrollment Period, benefit-eligible variable-hour employees are offered to elect or continue enrollment in Medical and Prescription Benefits for the next plan year. Example: The Standard 12-Month Measurement Period runs from November 1, 2015 through October 31, 2016. The annual Open Enrollment Period runs from October 21, 2016 through November 4, 2016.
Mailing of Annual Open Enrollment Notice During the Administrative Period (Annual Open Enrollment Period)	During the annual Open Enrollment Period, benefit-eligible variable-hour employees (temporary, contractual or seasonal) will receive an Open Enrollment Flier in the mail at their home address of record. The annual Open Enrollment flier informs employees of the Open Enrollment Period, online enrollment website address, log on information. The flier also directs them to the website to review current elections, health benefit offerings, brochures and costs and make new benefit elections for the next plan year.
Annual Open Enrollment Period (Administrative Period)	Benefit-eligible variable-hour employees (temporary, contractual or seasonal) must elect Medical and Prescription coverage on the City's online Health Benefits Enrollment System during the designated Annual Open Enrollment Period. Example: If a temporary, contractual or seasonal employee meets the eligibility criteria for enrollment in Medical and Prescription Benefits during the Standard 12-Month Measurement Period, he/she may elect or continue Medical and Prescription coverage for the next plan year during the annual open enrollment period.
Stability Period (Coverage Period for Medical and Prescription Benefits - January 1 through December 31)	The Stability Period is a 12-month period of time in which the benefit-eligible variable-hour employees (temporary, contractual or seasonal) are eligible to be enrolled in Medical and Prescription coverage once elections are made online. The Stability period is effective January 1 and ends December 31 of the next plan year. Example: The Standard 12-Month Measurement Period runs from November 1, 2015 through October 31, 2016. The annual Open Enrollment Period runs from October 21, 2016 through November 4, 2016. The Stability Period starts January 1, 2017 and ends December 31, 2017. Eligible variable-hour employees will receive Medical and Prescription coverage for the entire plan year as long as they are still employed with the City of Baltimore.
Subsequent Annual Standard 12-Month Measurement Period, Administrative Period (Annual Open Enrollment Period) & Stability Period	The subsequent annual Standard 12-Month Measurement Period runs from November 1 of the prior year through October 31 of the current year. Example: A temporary, contractual or seasonal employee's variable hours worked will be measured during the Standard 12-Month Measurement Period (November 1, 2016 through October 31, 2017). The Administrative Period (Annual Open Enrollment Period) runs from November 13, 2017 through November 26, 2017. The Stability Period starts January 1, 2018 and ends December 31, 2018.
	<ul> <li>If variable-hour employees (temporary, contractual or seasonal) meet the 30 or more variable hours per week eligibility criteria during each annual Standard 12-Month Measurement Period, then they will be offered to elect or continue enrollment in Medical &amp; Prescription benefits for the next plan year.</li> <li>If variable-hour employees (temporary, contractual or seasonal) do not meet the 30 or more variable hours per week eligibility criteria during each annual Standard 12-Month Measurement Period, then they will not be offered nor be eligible to continue Medical and Prescription coverage for the next year.</li> </ul>

# Life Cycle of a Variable-Hour Temporary, Contractual or Seasonal Employee

Eligibility Criteria . . . Must Work At Least

- 30 Variable Hours Per Week Per 12-Month Measurement Period
- 130 Variable Hours Per Month Per 12-Month Measurement Period
- 1560 Cumulative Variable Hours Per 12-Month Measurement Period

Initial 12-Month Measurement Period	
Hired Date: 08/03/2015	Ms. Smith was hired 08/03/2015.
Initial 12-Month Measurement	Ms. Smith's Initial 12-Month Measurement Period started the first day of the
Period:	month following her hired date, which was 09/01/2015 through 08/31/2016.
09/01/2015 through 08/31/2016	During Ms. Smith's Initial 12-Month Measurement Period (09/01/2015 –
	08/31/2016), she worked an average of 142.7 hours per month (1712.45
	cumulative hours). Ms. Smith met the 130 hours per week/1560 cumulative
	hours per 12-month requirement during her Initial 12-Month Measurement
	Period.
30-Day Administrative Period:	During the 30-Day Administrative Period, Ms. Smith was mailed a Health Benefit
09/01/2016 through 09/30/2016	Notice offering her to elect Medical and Prescription benefits on the City's
	online Health Benefits Enrollment System within 45 days of her benefit-eligible
	effective date of coverage, which would be 10/01/2016 - 11/15/2016.
Stability Period (Coverage for	Ms. Smith's Stability Period, which is the period of time she may be enrolled in
Medical & Prescription Benefits):	coverage for up to 12 consecutive months, is effective 10/01/2016 and ends
10/01/2016 through 09/30/2017	09/30/2017. She elected Medical and Prescription coverage online effective
	10/01/2016 and received coverage through 09/30/2017.
	nual Standard 12-Month Measurement Period
1 <sup>st</sup> Annual Standard 12-Month	During Ms. Smith's 1 <sup>st</sup> Annual Standard 12-Month Measurement Period
Measurement Period:	(11/01/2015 – 10/31/2016), she worked an average of 139.59 per month
11/01/2015 through 10/31/2016	(1675.03 cumulative hours). Ms. Smith met the 130 hours per week/1560
	cumulative hours per 12-month requirement during her 1st Annual Standard 12-
2047.4	Month Measurement Period.
2017 Annual Open Enrollment	During the Annual Open Enrollment Period, Ms. Smith was mailed a 2017 Open
Period:	Enrollment Flier offering her to elect or continue Medical and Prescription
(Dates TBD & Announced Annually)	benefits on the City's online Health Benefits Enrollment System for the remainder of the 2017 plan year (10/01/2017 through 12/31/2017).
Stability Period (Coverage for	Ms. Smith elected to continue her Medical and Prescription coverage effective
Medical & Prescription Benefits):	01/01/2017 and received coverage through 12/31/2017. As a result, Ms. Smith
01/01/2017 through 12/31/2017	was able to continue Medical and Rx coverage effective 10/01/2017 until
01/01/2017 tillough 12/31/2017	12/31/17.
2 <sup>nd</sup> A	nnual Standard 12-Month Measurement Period
2 <sup>nd</sup> Annual Standard 12-Month	During Ms. Smith's 2 <sup>nd</sup> Annual Standard 12-Month Measurement Period
Measurement Period:	(11/01/2016 – 10/31/2017), she worked an average of 112.47 per month
11/01/2016 through 10/31/2017	(1349.59 cumulative hours). Ms. Smith did <u>not</u> meet the <u>130 hours per</u>
3 1,1 , 1 2	week/1560 cumulative hours per 12-month requirement during her 2 <sup>nd</sup> Annual
	Standard 12-Month Measurement Period.
2018 Annual Open Enrollment	During the 2018 Annual Open Enrollment Period, Ms. Smith was not mailed a
Period:	2018 Open Enrollment Flier offering her to elect or continue Medical and
(TBD & Announced Annually)	Prescription benefits for the 2018 plan year (01/01/2018 through 12/31/2018).
Stability Period (Coverage for	As a result, Ms. Smith became ineligible for Medical and Prescription coverage
Medical & Prescription Benefits):	for plan year 2018 and she was <u>not</u> allowed to continue coverage effective
Ineligible for Medical &	01/01/2018 (beyond 12/31/2017). Therefore, Ms. Smith's Medical and
Prescription Coverage from	Prescription coverage was terminated effective 12/31/2017. Note:
01/01/2018 through 12/31/2018	Continuation of Coverage through WageWorks COBRA Benefits was offered to
	Ms. Smith effective January 1, 2018.

Health Benefits Enrollment Process	
Mandatory Baltimore City	HR Practitioners must request from BCIT/Agency IT a Baltimore City
Government Email Address	Government/Quasi Baltimore City Government Agency email address for all benefit-eligible variable-hour new hires.
When Can Employees Log onto the Health Benefits Enrollment System after the Initial 12-Month Measurement Period	<ul> <li>Newly benefit-eligible variable-hour employees (temporary, contractual or seasonal) do not have to wait until they receive their Health Benefit Enrollment Packet in the mail to make health benefit elections online. They may access the Health Benefits Enrollment System as early as the 4th Tuesday of the month during their 30-day administrative period.</li> </ul>
Requirements For One-Time Registration on the Employee Self-	Newly benefit-eligible variable-hour employees must have a Baltimore City     Covernment (Ovasi Baltimore City Covernment Agency empil address in
Service Portal	Government/Quasi Baltimore City Government Agency email address in order to register.
	Employees must obtain the registration code for the day by emailing the DHR
	Systems Support at <a href="mailto:dhrsystems.support@balimorecity.gov">dhrsystems.support@balimorecity.gov</a> using their
	Baltimore City Government/Quasi Agency assigned email address in order to register.
Employee Self-Service Portal	Once employees have acquired a Baltimore City/Quasi Agency email address and
Website	the registration code for the day, they must log onto the Employee Self-Service
	Portal website at <a href="https://my.adp.com">https://my.adp.com</a> to self-register, which is available 24 hours
(Use Google Chrome as your Web Browser)	a day, 7 days a week. Then click on First Time User? REGISTER NOW and follow
Browsery	<ul><li>the prompts:</li><li>Enter the registration code you received from DHR System Support and click</li></ul>
	NEXT.
	Click YES (Do you want to set up an account with Baltimore City?)
	Identify Yourself: Enter your First Name, Last Name, full Social Security
	Number and partial Date of Birth (Month/Day). Check the "I'm not a robot"
	box and then click <b>CONFIRM</b> .
	<ul> <li>If the reCAPTCA prompt page appears, follow the step by step instructions.</li> <li>Help Us Verify Your Identity: At this step, you may be asked to answer several identity questions based on public records. Then click NEXT.</li> </ul>
	<ul> <li>Help Us Protect Your Account: Enter your Baltimore City Government/Quasi Baltimore City Government Agency email address as your primary email address and at least one telephone number including your mobile phone number. If you wish to receive text messages, please click on the box at the bottom of the page. Click CONTINUE. (Important Note: Personal email accounts are prohibited by Baltimore City.)</li> </ul>
	Create a password and click CREATE YOUR ACCOUNT.
	Select and answer (3) security questions. Click <b>CONTINUE</b> .
	<ul> <li>Your one-time self-registration with Employee Self-Service Portal is complete.</li> </ul>
	<ul> <li>An email will be sent to your Baltimore City Government or Quasi Baltimore City Government Agency email address to confirm your registration, which include your assigned User ID.</li> </ul>
	<ul> <li>Save your User ID and Password that was created during the one-time self- registration process. Your User ID and Password will be required to log onto the new Employee Self-Service Portal to access the New ADP Benefits Enrollment System and your Pay Information.</li> </ul>
	If you have trouble registering with or logging onto the new Employee Self-Service Portal, please contact <b>DHR Systems Support</b> at <a href="mailto:dhrsystems.support@baltimorecity.gov">dhrsystems.support@baltimorecity.gov</a> for assistance.

How To Access the Health Benefits	Employees must log onto <a href="https://my.adp.com">https://my.adp.com</a> , enter their <b>User ID</b> and <b>Password</b> ,
Enrollment System	and click <b>Sign In</b> . Then click on the " <b>Your Benefits"</b> link to access the Health Benefits Enrollment System.
How to Access Forms & Plan	When employees log on, they must click on the Forms & Plan Documents tile to
Documents	access the Employee Health Benefits Booklet, Medical & Rx Rate Charts, and
	brochures for each benefit plan (Medical & Prescription Drug) describing in detail
Variable-Hour Employees are only	covered services. Employees can also access the Dependent Eligibility &
eligible to elect a Medical & Prescription Plan.	Required Documentation form.
Online Enrollment Deadline	Newly benefit-eligible variable-hour employees must elect Medical &
	Prescription benefits online and upload required documentation for newly added dependents within 45 days from their newly benefit-eligible date. Otherwise, their health benefits options will default to "No Coverage" and employees will have to wait until the next Annual Open Enrollment Period (customarily in the fall) to enroll for a January 1 effective date of coverage.
JellyVision: Meet Alex, Your	JellyVision is an interactive tool to help employees decide what health benefit
Interactive Health Benefits	options to elect based on how they respond to a series of questions. Alex does
Counselor (24/7)	not elect your health benefits for the employee. Alex only makes
Variable-Hour Employees are only eligible to elect a Medical & Prescription Plan	recommendations. Employees can access JellyVision on the Benefits page.
Elect Health Benefits Online	After employees have reviewed their benefit options and rates, they must click on <b>ENROLL NOW</b> under the <b>Newly Eligible event tile</b> to elect their health benefits.
Eligible Dependents	Eligible Dependents & Required Documentation:
(Full list of eligible dependents is	
posted under the FORMS tab)  Required Documentation for Newly Added Dependents	<ul> <li>Legal Spouse: Copy of Court Certified Marriage Certificate</li> <li>Biological Child: Copy of Birth Certificate*</li> <li>Adopted Child: Copy of Birth Certificate &amp; Official Court Documents*</li> <li>Stepchild: Copy of Court Certified Marriage Certificate &amp; Birth Certificate*</li> <li>Legal Guardianship: Copy of Official Court Documents*</li> <li>Disabled Child Age 26 &amp; Older: Disability Certification Approved by Plan</li> </ul>
	*Dependent children are covered until the end of the calendar year (December 31) in the year they turn age 26.
Deadline for Required Documentation Submission  Note: Health Benefit elections are pending until all required documentation is received and approved by EBD for all newly added	<b>Note:</b> Required documentation for newly added dependents must be submitted to the Office of Employee Benefits within 45 days from benefit-eligible date. If required documentation is not submitted to the Office of Employee Benefits by the enrollment deadline date, the employees' elections will be removed from the system, defaulted to "No Coverage" and the employees' will have to wait until the next Annual Open Enrollment Period (customarily in the fall) to enroll and
dependents.	provide the required documentation for a January 1 effective date of coverage.
Upload Required Documentation	Newly benefit-eligible variable-hour employees (temporary, contractual or
for Newly Added Dependents Using Secured Link	seasonal) can scan their required documentation for newly added dependents and upload them from the Benefits page by clicking on <a href="Save Time &amp; Upload Documents Here">Save Time &amp; Upload Documents Here</a> .
Health Benefits Effective Date	All health benefit elections are effective the 1st day of the month following the end of the 30-day administrative period once online elections are made and required documentation for newly added dependents are received and approved by the Office of Employee Benefits.

	Health Benefits Enrollment Process
When Healthcare Deductions Should Start	Healthcare deductions should start on the 1st pay date of the month health benefits are effective. Because new hires/benefit-eligible employees are allowed
	45 days from date of hire/health benefit eligible date to elect health benefits
	online and submit required documentation for newly added dependents, the 1 <sup>st</sup> healthcare deduction doesn't always start on time.
Recovery Health Care Deductions	Recovery of missed healthcare deductions will be taken from employees'
·	paycheck in increments of one set of healthcare deductions per paycheck in
	addition to the regular healthcare deductions until all missed deductions have
	been recovered.
	Example: If health benefits are effective June 1, healthcare deductions
	should be deducted from the employee's first paycheck received in June.  If the initial healthcare deductions are not taken from the employee's
	paycheck until the first paycheck received in July, then the new biweekly
	employee will owe for two missed healthcare deductions for the month
	<ul><li>of June.</li><li>Continued Example: If the Medical contribution is \$50 and the Rx</li></ul>
	contribution is \$20 per paycheck and two biweekly deductions were
	missed (pay dates: 6/12 and 6/26), then an additional total healthcare
	deduction of \$70 (\$50 + \$20) will be deducted from the next two paychecks in addition to the regular \$70 total healthcare deduction; for
	a total deduction of \$140 per paycheck until all missed deductions are
	recovered.
	Note: There are two months in each plan year (January 1 through December 31)
	where biweekly employees receive three paychecks in a month as opposed to
	two paychecks in a month. If health benefits are effective in the month where
	there are three paychecks received in that month, recovery of all missed healthcare deductions will be deducted.
Health Benefit Elections	Health Benefit elections are pending until all required documentation is received
Transmitted to Healthcare	and approved by the Office of Employee Benefits for all newly added dependents,
Providers	if applicable. Once the online elections are made and all required documentation is received and approved by the Office of Employee Benefits for all newly added
	dependents, enrollments will be transmitted electronically to the healthcare
	providers elected on the next weekly carrier enrollment file. (The healthcare
	deduction file will also be transmitted electronically to Central Payroll for payroll healthcare deductions on the next weekly scheduled date.)
Membership ID Cards	Membership ID cards will be issued by the healthcare providers within $7-10$
	business days from the date they receive the electronic carrier enrollment file.
Change in Personal Information (Name, SSN, DOB, Address &	Personal information such as the employee's name, social security number, date of birth, address and gender is transmitted to the Health Benefits Enrollment
Gender	System electronically on the weekly health benefit eligibility file from the City's
	HRIS/Payroll System. If an employee discovers that any one of the personal
	information listed above is incorrect or has changed, the employee must contact the HR Practitioner to make the correction or change in the HRIS/Payroll System.
	When the HR Practitioner has corrected or changed the personal information in
	the HRIS/Payroll System, the Health Benefits Enrollment System will receive the
	correction or change electronically on the next health benefit eligibility file. In turn, the Health Benefits Enrollment System will then transmit the correction or
	change on the next weekly carrier enrollment file to the healthcare providers.

Baltimore City . . .

**DHR-Office of Employee Benefits** 

2019 Health Benefits At A Glance





### **Health Benefit Options for New Benefit-Eligible Variable Employees**

### **Medical Plan Options >>>>>**

Medical Plan Options	Biweekly (26 Pays) Employee (EE) Cost	Benefit Plan Highlights
НМО	EE Only \$ 24.67 EE + Child \$ 46.88 EE + Spouse \$ 51.82 EE + Family \$ 74.02	<ul> <li>Must select an In-Network Primary Care Physician (PCP) or Facility and receive service from the PCP or Facility selected (except emergency care)</li> </ul>
Open Access HMO	EE Only \$ 20.37 EE + Child \$ 37.68 EE + Spouse \$ 42.78 EE + Family \$ 61.11	<ul> <li>Must utilize In-Network Providers</li> <li>No Primary Care Physician (PCP) Selection Required</li> </ul>
PPO Standard Option	EE Only \$ 48.92 EE + Child \$ 90.50 EE + Spouse \$102.73 EE + Family \$146.76	<ul> <li>In-Network &amp; Out-of-Network Providers (Higher Out-of-Pocket Costs)</li> <li>Annual Deductible</li> </ul>
PPO High Option	EE Only \$ 69.48 EE + Child \$128.52 EE + Spouse \$145.89 EE + Family \$208.42	<ul> <li>In-Network &amp; Out-of-Network Providers (Higher Out-of-Pocket Costs)</li> <li>No Annual Deductible</li> </ul>

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### **Prescription Plan Options >>>>>**

Prescription	Biweekly (26 Pays)	Benefit Plan Highlights
Plan Options	Employee (EE) Cost	Prescription coverage is bundled with Medical plan election, but with a separate payroll deduction.
Standard Option	EE Only \$ 7.02 EE + Child \$12.99 EE + Spouse \$14.75 EE + Family \$21.07	·
High Option	EE Only \$ 8.49 EE + Child \$15.70 EE + Spouse \$17.82 EE + Family \$25.46	o i